

## **Estates and Facilities Directorate**

### **Accommodation**

#### **Guarantee of University Arranged Accommodation for International (EU & Overseas) Students 2025/26 (September 2025 – July 2026)**

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Whether you are a new undergraduate or new postgraduate international student, if you are coming to DMU from the EU or overseas for a full academic year then we will guarantee you accommodation for the length of the academic year in university arranged accommodation\*. This is based upon accommodation contract lengths varying between 41 weeks and one day and 44 weeks (which run from September 2025 – July 2026) and subject to you meeting the conditions below.

#### **Our undergraduate and postgraduate guarantee**

You are guaranteed a place in university arranged accommodation during your first year if you are a new EU or overseas student if you:

- Firmly accept a conditional or unconditional offer of a place on a course at DMU before Monday 14<sup>th</sup> July 2025. Please note: direct international applicants will need to pay a deposit of £4000 in order to accept their Conditional or Unconditional Offer.
- Make either a Provisional Booking (including making the Booking Payment) or Confirmed Booking for a room in our university-sourced accommodation no later than Friday 18th July 2025.
- Subsequently engage with and complete the University online booking process (if your room booking is still Provisional) to Confirm your room booking in accordance with the online booking Terms and Conditions.

If you are an insurance or clearing student, we can't guarantee you accommodation, but we will do our best to find you a room if we have availability.

#### **Our guarantee for international part-year students**

If you are coming to the University for only part of the academic year such as Student Exchange or FIFA then you are guaranteed accommodation for the duration of your course as long as the minimum course length is 10 weeks and the course does not finish after the end of the academic year.

### **Payments**

All payments as referred to as part of the online booking process must be completed. In accordance with the visa application process, you must have made the relevant pre-arrival payments for accommodation. If there are any outstanding payments on arrival, which are required as an obligation of your accommodation contract, these must be paid prior to entering your accommodation otherwise the accommodation guarantee is invalidated.

### **Refunds**

If circumstances beyond your control prevent you from travelling to the UK to study, or, if you fail your English language test or if your visa application is refused, the University will arrange

a refund of your Booking Payment as well as any other advance rental payments which you have previously made towards your university-sourced accommodation.

This refund is conditional on you notifying the Accommodation Office by no later than 5pm Monday 6<sup>th</sup> October 2025 that you will be unable to take up your accommodation.

To obtain a refund, you must email the Accommodation Office (E: accommodation@dmu.ac.uk) stating your case and providing appropriate evidence, such as notification of your visa refusal or other supporting evidence of exceptional circumstances.

\*Subject to Terms and Conditions below:

1. Guaranteed accommodation is available to all new undergraduate or new postgraduate international students who make DMU their first/firm choice AND have become Conditional Firm/or Unconditional Firm on or before Monday 14th July 2025
2. Accommodation must be booked by Friday 18<sup>th</sup> July 2025, after which the guaranteed accommodation offer will lapse.
3. Eligible students booking a room directly through DMU need to have made the booking payment within 24 hours of reserving the room, and confirm the room within the deadline as specified by DMU.
4. For a room with an approved private provider, you may need to book directly with that provider under the guidance and support of our Accommodation Team. Bookings with a private provider are subject to that provider's terms and conditions.
5. DMU are unable to guarantee room types, price points, locations or specific halls.
6. DMU reserves the right to withdraw the offer of guaranteed accommodation at any time.