

Thank you for choosing to live at Newarke Point and electing to book into the Quieter Accommodation Flats

In order for your stay in this accommodation to be as enjoyable as possible we would ask that you follow these guidelines:-

- Remember that people in this flat have chosen to live here as it has a less noisy environment – so please be considerate of others
- Please ask your visitors to follow these guidelines too when visiting your flat.
- Everyone's room is their own space so please be respectful. If you want to speak to someone knock on their door and wait for them to respond. Don't enter their room unless invited to do so.
- The kitchen can be a good place to meet and talk to flatmates but it is important to remember that everyone has the right to use the kitchen even if they don't want to socialise
- It is important that you keep the kitchen clean – everyone will have different expectations of what is acceptable. Part of communal living is working out some shared standards to keep to. If people don't respect that then it is important to discuss this with your flatmates. If problems continue then contact the accommodation staff for advice
- You are recommended to download the Unite Students app on your phone, through the app there is a flat chat feature where you can speak with your flat mates before you arrive to university and during your stay. You can download the app once you have confirmed your booking.
- You will also need to use the app to report any maintenance issues
- The emergency contact centre (ECC) for Unite Students can be contacted 24/7 to report concerns or get through to the team if the reception is closed. The phone number for the ECC is 0300 303 1611.

Accommodation Department

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