

Date	Your question	Our answer
14/11/2012	What are the academic scholarship payment dates are for this year?	1 <sup>st</sup> instalment: 15 Nov 2012 (33%) 2 <sup>nd</sup> instalment: 14 Feb 2013 (33%) 3 <sup>rd</sup> instalment: 16 May 2013(34%)
06/11/2012	What dates will we be receiving our bursaries this year and next year	You should contact the <a href="#">student finance and welfare department</a> in the Student Gateway.
03/10/2012	I usually get an academic scholarship but haven't heard anything about it for my third year - when will I hear about it	Please speak to the <a href="#">money and welfare</a> team in the Student Gateway, who will be able to assist your further.
20/9/2012	We received an email saying student loans are being done automatically, but based on our attendance. How will I receive my first payment in October as we aren't here during the summer?	The first loan payment of the year is based on you passing all your exams and being re-enrolled by your faculty.
17/9/2012	I received a bursary and scholarship last year, will I still get it this year	Yes, when you are awarded a bursary or scholarship, it is for all years of your course (unless you are on placement).
16/9/2012	I haven't heard anything about student loans yet and want to pay by instalments. What should I do?	Get in touch with our Money and Welfare Team who should be able to advise you. Call 0116 257 7595 or email <a href="mailto:moneyandwelfare@dmu.ac.uk">moneyandwelfare@dmu.ac.uk</a>