

Date	Your question	Our answer
06/11/2012	I didn't receive my welcome pack from DMU, where can I go to pick it up?	You can access the DMU welcome pack on the internet student pages.
06/11/2012	I'm an international student in business and law - is there someone available to look at my essays?	If you pop into the Student Advice Centre on the ground floor of Hugh Aston someone there will be able to help with checking your essay.
17/9/2012	When will I get my Smartcard?	If you have already sent your photos off, your smartcard should be ready when you enrol. If you haven't, then bring your photos to enrolment and you will receive your card later in the week.
12/9/2012	When is enrolment?	You should have received information about enrolment from your faculty. We have posted the dates in our Hot Topics section.
11/09/2012	When will I receive my timetable?	Returning students' timetables will be posted on MyDMU on Thursday 20 September. New student timetables will be released once you have enrolled, by Sunday 30 September.
30/08/2012	I start my first year in September, when will I get book lists?	You will receive your book lists during your enrolment week at DMU, so you can relax for the rest for the summer
23/08/2012	I've been accepted onto my Firm choice at DMU: History and Journalism, but I want to change my course. How would I go about doing this?	The best option is to contact your faculty directly and speak to someone in their advice centre. You can find the contact details on the student pages
21/08/2012	How do you find out your student number?	You will get your student number when you enrol at DMU
21/08/2012	How could apply for a parking permit as I will be travelling from Derby in my own car?	We do not issue parking permits for students, as a sustainable and green university we would try and encourage students and staff to use public transport, where possible, to get to campus rather than drive. There is limited on street parking on campus, but it is on a first-come and first-served and you will have to pay daily. Alternatively there is parking within Leicester city centre
20/08/2012	Where do I send a copy of my letter stating when I receive my loan in order to make my payment dates for my accommodation coincide?	You will need to take your loan letter to be scanned when you enrol in Freshers' Week. This will trigger the payments of your loan. These are timed as best as they can to coincide with accommodation payment dates. If you have any issues or further queries, please contact our accommodation team on 0116 257 7577
20/08/2012	I have been offered a place at DMU for this September but would like to defer my place until next year (September 2013) how can I do this?	There is some information on the UCAS website about deferring. Also contact the faculty you've applied to as soon as possible to let them know what you want to do.

17/08/2012	I am wondering what the code is for DMU as I need it for a UCAS application?	The UCAS application is DEM D26.
17/08/2012	I know enrollment is on the 24th September but I am unable to make this in person due to personal reasons. Is it possible to enroll on the 25th?	Please contact your faculty directly about this, so they know. Faculty contact details can be found on the faculty pages.
16/08/2012	When do I get my timetable?	You will get details about the Freshers week timetable in September, but you will not get your full academic timetable until you arrive at DMU.
10/8/2012	I heard that Freshers' Week starts on the 22 September and was wondering when would be a good time to arrive? When will I receive my enrolment and course information?	<p>Freshers' Week begins on the 24 September, however, we are running a welcome weekend on the 22 and 23 September. Held in the Campus Centre from 12-4pm, you will be able to find out everything you need about DMU.</p> <p>You should receive your enrolment information in early September, which will include your enrolment information, faculty and course details</p>