



Working With Student Volunteers

Rebecca Cameron & Vicky Cliff



WORKING WITH STUDENT VOLUNTEERS

Workshop Outline

- Supporting student volunteers
- Challenges
 - Retention
- Policies and procedures
 - Good practice examples
- Volunteer Academy support
 - Recognition of volunteers



MAKING A MATCH

Icebreaker

- People Bingo



SUPPORTING STUDENT VOLUNTEERS

- Understand their motivations for volunteering
- Be flexible
- Be patient
- Be open minded



SUPPORTING STUDENT VOLUNTEERS

- Provide training
- Offer support and supervision
- Offer incentives
- Recognise their contribution

Ollie Bray, BA (Hons) Law and Media Studies
Volunteer of the Year, 2005 & 2007



MAIN CHALLENGES

- Intensive communication needed
- Matching process – getting it right 1st time
- Offering tailored support
- Safeguarding
- Enforcing boundaries



MAIN CHALLENGES

○ Retention

- Volunteer Agreements
- Incentives
- Training
- Consistent support
- Communication
- Feedback
- Offer of further development



POLICIES AND PROCEDURES

Manage Expectations Safeguard Volunteers

- Good practice examples
- Advised minimum standards



HOW THE ACADEMY CAN HELP...

- Recognition
(including registration, certificates, awards, additional training)
- Advice to workers
- Sharing local contacts
- Helping to attract volunteers
- CRB checks
- Working in partnership





ANY QUESTIONS?

