

Working With Student Volunteers

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WORKING WITH STUDENT VOLUNTEERS

Workshop Outline

- Supporting student volunteers
- Challenges
 - Retention
- Policies and procedures
 - Good practice examples
- Volunteer Academy support
 - Recognition of volunteers

MAKING A MATCH

Icebreaker

•People Bingo

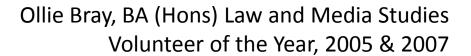
Supporting Student Volunteers

- Understand their motivations for volunteering
- Be flexible
- O Be patient
- Be open minded

Supporting Student Volunteers

- Provide training
- Offer support and supervision
- Offer incentives
- Recognise their contribution





MAIN CHALLENGES

- Intensive communication needed
- Matching process getting it right
 1st time
- Offering tailored support
- •Safeguarding
- Enforcing boundaries

MAIN CHALLENGES

- Retention
 - Volunteer Agreements
 - Incentives
 - Training
 - Consistent support
 - Communication
 - Feedback
 - Offer of further development

POLICIES AND PROCEDURES

Manage Expectations Safeguard Volunteers

- Good practice examples
- Advised minimum standards

How The Academy Can Help...

- Recognition

 (including registration, certificates, awards, additional training)
- OAdvice to workers
- Sharing local contacts
- Helping to attract volunteers
- **o**CRB checks
- Working in partnership



ANY QUESTIONS?