

Student Voice

As a Higher Education (HE) student your opinions and feedback are critical to the evaluation and improvement of your course and your student experience. Over the duration of your course there will be a number of opportunities to give feedback on such areas as learning resources, teaching on the course, accommodation, student support etc.

Whilst you are studying there are a number of ways in which you can have your say. Some of the most common methods used are:

- ☐ **Higher Education Forum (HE Forum)**
- ☐ **Module Feedback**
- ☐ **Programme Feedback**
- ☐ **National Student Survey (NSS)**

Higher Education Forums (HE Forums)

HE Forums bring together staff and students in the college that are connected to the HE student experience, including; course leaders, representatives from Student Services, learning resources and also DMU staff. Student representatives from each course are invited so that they can feedback issues gathered from their peers. Responses will be fed back directly to student representatives at the forum or as soon as possible afterwards.

Not all colleges have HE Forums and may have alternative student feedback arrangements. Each year the Faculty will also visit the college to ask DMU students their views on the course they are studying, this is a further opportunity to feedback comments on your experience.

Module Feedback Survey

After you complete a module you normally receive a questionnaire about the module you have just undertaken. It gives you the opportunity to have your say about; what went well, what could have gone better, the resources available, the accommodation etc. Your comments and responses are used to improve the module for future students.

Course/Programme Feedback Survey

Similar in principle to the module feedback, this survey is conducted at the end of your studies or at the end of each year. It gives you the opportunity to have your say about what went well and what could have gone better over the duration of the course and covers broader areas than the module feedback survey. Your comments and responses are used to improve the course for future students.

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National Student Survey (NSS)

The NSS is *your* chance to have *your* say about what you liked and didn't like about your student learning experience during your time in higher education. The survey runs across all publicly funded Higher Education Institutions (HEIs) in England, Wales, Northern Ireland, and participating HEIs in Scotland. Additionally, since 2008, Further Education Colleges (FECs) with directly funded higher education students in England have been eligible to participate.

The survey asks final year undergraduates and students in their final year of a course leading to undergraduate credits or qualifications to provide feedback on their courses in a nationally recognised format. There are 22 questions, relating to the following aspects of the student learning experience:

- ☐ **Teaching**
- ☐ **Assessment and Feedback**
- ☐ **Academic Support**
- ☐ **Organisation and Management**
- ☐ **Learning Resources**
- ☐ **Personal Development**
- ☐ **Overall Satisfaction**

Students are also given the opportunity to write in positive and/or negative comments on their student learning experience as a whole at their university/college.

Student feedback is used to compile year on year comparative data that is:

1. Published on unistats.com where prospective students and their advisors can use the results to help make informed choices of where and what to study.
2. Useful to your university, students' union or college to facilitate best practice and enhance the student learning experience.